

Timatic and ETAs



ITQLYC1/010721

TIMATIC

(Travel Information Manual Automatic)

Answer ID KB0031694

IATA Timatic is used by airlines and travel agents to authenticate passenger travel document requirements for their destination and any transit points. Airlines use several Timatic solutions to confirm their customers are compliant with border control rules and regulations. It provides travel information regarding visa, health, customs and currency requirements for countries throughout the world based on the passenger's destination, transit points, nationality, travel document, residence country etc.



The TIMATIC database is provided by an organization based in the Netherlands. It is a stand-alone function, and there are several fill-in formats to help you access up-to-date country-specific information.

Each fill-in format must be completed using either 3-letter city or airport codes or 2-letter country codes to identify a country.

H/TIMATIC

TIMATIC	INFO VIA BOOKING FILE SEGMENT	>"/\\\\
TIMATIC	(MISCELLANEOUS)	
	- FILL IN FORMATS	>H/TI-•
	- DIRECT REQUEST	>H/TI-R•
	- FULL TEXT INFORMATION	>H/TI-D·
	- HELP	>H/TIHE•
	- SCROLLING	>H/TIP·
	- DISPLAY CITY/COUNTRY CODES:TI-RCC (DR TI-LCC/COUNTRY NAME

Use following entries to display the list of TIMATIC fill-in formats and scrolling.

1	TI-			
>	2	TIMATIC MASK ENTRY FORMATS	TIMATIC SCROLLING	
>T >T	I-MV• I-MH•	VISA INFORMATION HEALTH INFORMATION	TIPN	REQUEST NEXT PAGE
>T	I-MA·	VISA AND HEALTH INFORMATION	TIPG	REQUEST CURRENT PAGE
>T >T		COUNTRY INFORMATION DISPLAY COUNTRY INFO-PARTIAL NAME	ТІРВ	REQUEST PAGE BACK
>1		GROUP LISTS	TIPL	REQUEST PAGE LAST
× <mark>.</mark>	I-HELP.	TIMATIC HELP REQUEST	TIPF ≻	REQUEST PAGE FIRST

TIMATIC without a booking file

TIMATIC Visa

Visa Information

Many countries have visa requirements for entry, and these may vary depending on whether travel is for business reasons or for tourism.

Take the following steps to access visa information for your customer. He is a national of the UK travelling to Brazil and Argentina, and will transit Spain en-route.

Display the fill-in format for visa information.

Enter: **TI-MV**

Screen description:

Nationality - Specify the nationality of the passenger. Destination - Specify the destination countries. Transit cities - Specify any transit cities (optional item). Alien resident - Specify if passenger is an alien resident (optional item).

Note: use 3-letter city codes or 2-letter country codes to identify relevant countries in each *item.*

Complete the screen as follows and enter at the cursor and make sure the "insert" key is off (Cursor is yellow)

1	TI-MV		
>TI	-RV	TIMATIC VISA INFORMATION REQUEST	
2 N/	ATIONALITY	:NA·LON/	
1 D	ESTINATION	:DE·RIO/AR./////////	
0 T	RANSIT CITIES	:TR·MAD/////////	
0 A	LIEN RESIDENT	:AR•	
	2ΝΔΤΤΟΝΔΙ ΤΤΥ	MANDATORY SPECIAL INFORMATION OPTIONAL	
	1MINIMUM OF	ONE COUNTRY/CITY/ATRPORT CODE REQUIRED	
	0OPTIONAL FI		
	JSE 3 CHAR AIF	PORT/CITY CODE OR 2 CHAR COUNTRY CODE	

TIMATIC News

TIMATIC provides stop-press information on the latest airline and country procedures for travelers, such as changes to baggage restrictions and security requirements.





Scroll down (TIPN) to view the full screen display.

Insert a hyphen (-) after TI in order to access the appropriate information. For example, to display information on the CORONAVIRUS (COVID-19) OUTBREAK - COUNTRIES A-J, Type: TI-NEWS/N1.

1	TIPN	•	••
CORO	2021 APRIL DNAVIRUS (COVID-19) OUTBREAK - NTRIES B	>TINEWS/N3	
CORO	2021 APRIL DNAVIRUS (COVID-19) OUTBREAK - NTRIES CA-CH	>TINEWS/N4	
CORO	2021 APRIL DNAVIRUS (COVID-19) OUTBREAK - NTRIES CO-CZ	>TINEWS/N5	
>TII > <mark>_</mark>	2021 APRIL PN·	>TINEWS/N6	
TIMA EMBA VIS: HEAL PASS COUR AND SUB ONLY AT (>TIM	ATIC-3 / 07MAY21 / 1400 UTC ARKATION FRANCE (FR) /DESTINATION ITED GHANA (GH) TH DESTINATION INDIA (IN) SENGERS ARRIVING WITHIN 6 DAYS AFTER LEA NTRIES WITH RISK OF YELLOW FEVER TRANSMI NOT HOLDING A YELLOW FEVER VACCINATION DECT TO QUARANTINE FOR 6 DAYS. QUARANTIN Y AVAILABLE AT DELHI (DEL), CHENNAI (MAA OTHER AIRPORTS PASSENGERS WILL BE DEPOR TN O	ON INDIA (IN) AVING OR TRANSITING ISSION >TIRGL/YFIN CERTIFICATE ARE NE FACILITIES ARE A) AND MUMBAI (BOM). TED.	•

TIMATIC Rules

An explanation of general rules, terms and definitions used in TIMATIC is maintained in the database.

To display the index, type **TI-RULES** and press Enter.



Note:

- The information area is displayed on the left side of the screen, and the system entry on the right side.
- You must insert a hyphen (-) after TI to access the appropriate information.

For example, to display passport information, enter **TI-RULES/R3** You will often see reference to TIMATIC rules when you are viewing information.

1	TI-RULES/R3	***
	ATIC-3 / 07MAY21 / 1409 UTC	· · · · · · · · · · · · · · · · · · ·
R3)	VISA INDEX	
R30 R31 R32 R33 R34 R35 R36 >T11 >	- GENERAL - MINORS - TWOV - SCHENGEN AGREEMENT - SCHENGEN TWOV - APEC BUSINESS TRAVEL CARD - RE-ENTRY AND EXIT PERMITS	>TIRULES/R30 >TIRULES/R31 >TIRULES/R32 >TIRULES/R33 >TIRULES/R34 >TIRULES/R35 >TIRULES/R36

TIMATIC from a displayed booking file

Retrieve the booking file as below example:

0 PNR-9G1NVE/DEMO	1 D AA
9G1NVE/60 BUDNH C339603 AG 31499996 07MAY	
1. QR 16 Y 18NOV LHRDOH HK1 2155 #0740 O*	E TH/FR 1
2. QR 654 Y 19NOV DOHCMB HK1 0915 1635 0*	EFR 1
*ALL *P *AD *TD *NP *VL *SI	*EM *RI

To display Health information for a passenger boarding at the board point of segment 1 and whose destination is the off point of segment 2 type TIMH/1-2



Full Text Information Entry

You also can use below entry to find information in full text format in TIMATIC



Screen Response



Please check the next page for section and subsection entries

TIMATIC Full Text Information

Answer ID KB0023682

H/TI-D

SECTIONS		SUBSECTIONS	
GE	GEOGRAPHY	NO	SUBSECTIONS
HE	HEALTH INFORMATION	NO	SUBSECTIONS
PV	PASSPORT AND VISA	NO	SUBSECTIONS
ТХ	AIRPORT TAX	NO	SUBSECTIONS
		WA	WARNING
		PT	PASSPORT
		VA	VALIDITY
PA	PASSPORT	RE	ADMISSION/TRANSIT RESTRICTIONS
		AI	ADDITIONAL INFORMATION
		NO	NOTES
		MI	MINORS
	VISA	WA	WARNING
		VS	VISA EXEMPTIONS (EXCEPT FOR TWOV)
		TW	TWOV (TRANSIT WITHOUT VISA)
		IS	ISSUE
VI		AI	ADDITIONAL INFORMATION
V I		MI	MINORS
		СО	COMPULSORY CURRENCY EXCHANGE
		RP	RE-ENTRY PERMIT
		EP	EXIT PERMIT
		NO	NOTES
		IM	IMPORT
		PE	PETS
CS	CUSTOMS	EX	EXPORT
		BC	BAGGAGE CLEARANCE
		NO	NOTES
		IM	IMPORT
CY	CURRENCY	EX	EXPORT
		NO	NOTES

ETAS (Electronic Travel Authority System)

Answer ID - KB0023791

What is ETA?

An ETA is an electronically stored authority for travel to Australia which:

- Replaces the visa label or stamp in a passport
- Is available through participating travel agencies, airlines and the internet
- Does not require an application form
- Enables passengers to be processed quickly on arrival in Australia. The ETA system means travel agents can provide total client service and travel arrangements.

The Australian Government does not charge travel agents and airlines for the use of the ETA system.

Who can obtain an ETA?

People can obtain an ETA and travel to Australia if:

• They hold a valid *ETA eligible passport* and they travel with that passport and

• Their visit to Australia is for tourism (tourism, visiting friends and relatives and recreational activities) or business (undertaking of business enquiries and contractual negotiations, including attending conferences and trade fairs).

This visa will not allow business visitors to perform work.

ETA holders are subject to the following conditions:

- Enter Australia as many times as wanted during a 12 month period from the date the ETA is granted or until the expiry date of the passport, whichever is earlier.
- Not to stay in Australia for more than three months, on each visit
- Be in good health
- Have no criminal convictions, for which sentence was for a total combined period of 12 months or more; whether or not sentence/s were served
- Not study for more than three months
- Not work while in Australia.

People who do not meet the requirements shown above should contact the nearest Australian visa office for advice on appropriate types of visas

For further information see Australian Government website : https://www.eta.immi.gov.au/ETAS3/etas



Electronic Travel/Autho

ETAS CommandsTIETARETA REQUEST FOR APPLICATION SCREENTIETAGSUPPLEMENTARY SCREEN FOR PASSPORT ISSUE DETAILSTIETAQETA ENQUIRY SCREENTIETAHETA HISTORY SCREENTIETACETA CHECK IN COMMANDSTIETASFURTHER DETAILS IN (TIMATIC?)FOR FURTHER INFORMATION SEE >GC*503.

Step by Step Process to request ETA

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Step1 – enter TIETAR
```

Tab to each field and enter the requested information for each section. Make sure your "insert key" is off (dots should not move - Cursor is **yellow**)



Make a note of 'Type of Travel' - T (tourist) and B (business).

		GALILEO 🗸 ON HD
APPLICATION TERMIN	IAL HISTORY WIND	OW PNR SEARCH SELL TOOLS HELP
1-TIETAR	+	
>TIETAA AGENT LOGON PASSPORT NUMBER NATIONALITY DATE OF BIRTH SEX COUNTRY OF BIRTH EXPIRY DATE FAMILY NAME GIVEN NAMES TYPE OF TRAVEL	ETA APPLI -AB -123456AN -GB. -20SEP1979 -F -GB. -01AUG2016 -SMITH -ANGELA -T	FROM PASSPORT TITLE PAGE 1-3 CHARACTER CODE DDMONYYYY/MONYYYY/YYYY M/F 1-3 CHARACTER CODE DDMONYYYY

Hit **ENTER** after you make the entry of T/B - do not tab to the cursor

Step 2 - Passenger details Screen
GALILEO V ON HDQ
APPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP
1-TIETAA +
>TIETAG ETA APPLICATION ISSUING STATE DATE OF ISSUE DDMONYYYY
DOES APPLICANT HOLD CURRENT PASSPORT OF OTHER COUNTRIES. Y/N IF YES, ENTER CODES OF ISSUING STATES
Note: when entering the email address use the ' \square ' (pillow) or the ' $\textcircled{@}$ ' symbol in the format.
In the 'Telephone of Applicant' category the Country, Area, and Number sections must be filled.
PPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP
1-TIETAA +
>TIETAG ETA APPLICATION ISSUING STATE-UK. DATE OF ISSUE.01AUG2011 DDMONYYYY ISSUING AUTHORITY .uk PASSPORT AUTHORITY. .uk PASSPORT AUTHORITY. DOES APPLICANT HOLD CURRENT PASSPORT OF OTHER COUNTRIES.N Y/N IF YES ENTER CODES OF ISSUING STATES HOME .10TH BOTTLE STREET LONDON. ADDRESS OF.3ZP 4RN. TELEPHONE HOME COUNTRY.0044 AREA.0161. NUMBER.126432. OF BUS COUNTRY.0044 AREA.0161. NUMBER.653232. APPLICANT MOB COUNTRY
Step 3 - Alias, criminal conviction, national identity number Screen
GALILEO V ON HDQ
APPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP
1-TIETAG
>TIETAD ETA APPLICATION HAS APPLICANT EVER BEEN KNOWN BY ANOTHER NAME Y/N HAS APPLICANT EVER HAD A CRIMINAL CONVICTION Y/N NATIONAL IDENTITY NUMBER
GALILEO V ON HDQ
APPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP
1-TIETAG >TIETAD ETA APPLICATION
HAS APPLICANT EVER BEEN KNOWN BY ANOTHER NAME N Y/N HAS APPLICANT EVER HAD A CRIMINAL CONVICTION N Y/N NATIONAL IDENTITY NUMBER ·6430456



The last screen is the ETA approval screen.

ETA Query - TIETAQ

Answer ID - KB0028661

ETA Query is used to determine whether the passenger has an existing electronic or traditional visa on file.

Enter: TIETAQ

Complete the template and enter after the last data added.

The only field on the template which is optional is the Arrival Date. All other fields are mandatory.

VD/4		
>TIETAE	VISA ENQU	JIRY
PASSPORT NUMBER	(FROM PASSPORT TITLE PAGE
NATIONALITY	(1-3 CHARACTER CODE
DATE OF BIRTH	(DDMONYYYY/MONYYYY/
YYYY		
SEX	(.	M/F
FAMILY NAME	(
GIVEN NAMES	(
ARRIVAL DATE	(OPTIONAL-DDMONYYYY

If a **visa is on file**, the visa status information is displayed:

VD/4	
>TIETAV	VISA STATUS
11MAR15/0133	
FAMILY NAME	WALKER AUSTRALIAN
GOVT	
GIVEN NAMES	JOHN
PASSPORT	123456 GBR
DATE OF BIRTH	15MAR1980 SEX M ARRIVAL DATE
ENTRY STATUS	UD/601
ETA	
	AUTHORITY TO ENTER AUSTRALIA UNTIL
06MAR2016	
	PERIOD OF STAY 03
MTHS	
	MULTIPLE
ENTRY	
	NO WORK - BUSINESS VISITOR ACTIVITY ONLY
OVERRIDE VISA/ET.	A ON DISPLAY (. Y

Display history of Electronic Travel Authority (ETA) visa

Answer ID - KB0015755

ETA history provides information on visa applications processed within the last seven days. If request was made more than 7 days ago the transaction cannot be retrieved.

The display shows the most recent transaction at the top. Maximum of four transactions will be displayed on each screen, containing partial information. 1 ETA REF: 18AUG/0446 APPLICATION PAX: PETERSON/JOHN/24JAN1950/M PPT: 123456789/US/24JAN2001 2 ETA REF: 18AUG/0430 APPLICATION PAX: EVANS/CAROL/15APR1930/F PPT: 102938475/US/20SEP2000 3 ETA REF: 17AUG/0415 REVERSAL OF APPLICATION PAX: SMITHERS/SAMUEL/22APR1942/M PPT: 987654321/US/19JUL2000 >TIETAH ACTION (..... MUNNN/MDNNN/DN

To display ETA history, type **TIETAH** and press Enter.

Each transaction contains a summary of three lines of information. You can display full details of each transaction by tabbing to TIETAH ACTION and typing D followed by the transaction number, e.g. D1.

The ACTION prompt options are listed below:

Hours are relative to the time of the last entry. *nnn* is the number of hours.

Format:	Description:
MU	Move up (four transactions at a time)
MUnnn	Move up transactions nnn hours ago
MD	Move down (four transactions at a time)
MDnnn	Move down transactions nnn hours ago
Dx	Display transaction number

Single transaction example:

1 ETA REF: 18AUG/0446 APPLICATION PAX: PETERSON/JOHN/24JAN1950/M PPT: 123456789/US/24JAN2001

>TIETAH ACTION:(..... MUNNN/MDNNN/DN

Screen response (visa status screen):

>TIETAV	VISA
STATUS	11MAR19/0106
FAMILY NAME	
JOHN	AUSTRALIAN
GOVT	
GIVEN NAMES	WALKER
PASSPORT	123456 GBR
DATE OF BIRTH	15MAR1980 SEX M
ARRIVAL DATE	
ENTRY STATUS	UD/601 ETA
	AUTHORITY TO ENTER
AUSTRALIA UNTIL (06MAR2020
	PERIOD OF STAY 03
MTHS	
	MULTIPLE ENTRY
	NO WORK - BUSINESS
VISITOR ACTIVITY	ONLY

Note: If no ETA transactions have been completed within the last 7 days, the response is

ERROR (6987): NO HISTORY OR SCROLLING OUTSIDE RANGE